

Caregiver Q & A

Kare Visits Services

What is Kare Visits?

Kare Visits is an elderly care service. We advocate for innovation solutions to educate and increase support for busy caregivers. We work with caregivers to ensure that your loved ones are receiving the best care. We do this by providing caregiver relief in the form of visiting with your loved ones, and providing light companionship services.

What services does Kare Visits provide?

Kare Visits consultants visits your loved ones in nursing homes, hospitals, assisted living facilities, rehabilitation centers, and day cares. While our consultants are on site, we sit with loved ones, ask a few questions, to see how things are going. Our consultants summarize the visit and a status report is forwarded to you, the caregiver. This visit is our signature “well- being check”.

What is a well-being check?

A well-being check is a non-medical survey that our consultants use to gather information for you, the caregiver, during the onsite visit. We may ask the patient and staff a few questions to assess how things are going. For example, we may simply ask the staff if your loved one has eaten breakfast today. We then share this information with you, the caregiver.

Does Kare Visits offer homemaker or personal care assistant services?

Kare Visits is not an in home care agency. Our goal is to support caregivers and their loved ones that reside in facilities.

Does Kare Visits offer nurse care?

Kare Visits is a non- medical service agency. We stay out of the way and let nurses, doctors, and other medical staff do their jobs. We are simply visiting to observe and check with your loved ones to see how they are doing.

Are Kare Visits consultants certified?

Kare Visits consultants are *Certified Caregivers* through IPCED. Our consultants complete 12 hours of comprehensive caregiver training. We also offer continuous education for our consultants through IPCED. Our consultants have over 60 years of experience caring for the elderly and disabled within our community.

Are Kare Visit Consultants background checked and drug screened?

Yes, all Kare Visits consultants go through an extensive screening process that includes a comprehensive background check and drug screening process.

Who do you contact if you have question?

If you have questions regarding your loved ones or the notes shared regarding the visit, you can email us directly at customersupport@karevisits.com. You will receive a response in less than 24hrs. We do not diagnose or treat disease. Please contact primary care doctor if you have any concerns regarding the health of your loved one.

Purchasing Visits

Can I purchase more visits than what is offered in the packages? Yes, we recommend that if you need more visits, take advantage of purchasing multiple packages, this will offer some savings for you.

Do I have to sign a contract? No, you do not have to sign a contract. You pay for visits as you need them.

Will my account be billed automatically? No, you pay as you go, there will be no auto-scheduled or recurring payments on a monthly or annual basis.

Are there any restrictions regarding how I schedule my visits? No, you can schedule your visits as you need them. The monthly package, 5 visits, will need to be exhausted within 30 days of purchase.